# USPS-FY16-33 Consumer Access to Postal Services

#### I. PREFACE

## A Purpose and Content

USPS-FY16-33 provides information regarding consumer access to postal services. In particular, it provides information regarding post offices, delivery points, collection boxes, and wait time in line.

#### **B.** Predecessor Document

USPS-FY15-33.

# C. Methodology

There is no change in the methodology to collect the data.

## D. Input/Output

None

#### II. ORGANIZATION

In addition to this preface, USPS-FY16-33 contains four Excel files:

CollectionBoxesFY2016.xls DeliveryPointsFY2016.xls PostOfficesFY2016.xls<sup>1</sup> WaitTimeInLineFY2016.xls

In early FY 2016, an office was added to the Post Offices list in the Capital Metro area relating to a suspension that had actually occurred in FY 2015, causing the FY16 Beginning of Year figures for that area to be off by one (1) relative to the FY15 End of Year figures reported in last year's ACR, which were pulled before that suspension was added to the list.